Shipping Services

SHIPPING SERVICE

Central Receiving and Delivery processes outgoing shipments for University departments located on the Pullman campus. The respective campus mailing services offices process outgoing shipments for departments located at WSU Spokane, WSU Tri-Cities, and WSU Vancouver.

Using the campus shipping and mailing services offices enables WSU to minimize service vehicle traffic on the Pullman, Spokane, Tri-Cities, and Vancouver campuses.

Overnight Service

Use Central Receiving and Delivery or campus mailing services for overnight shipments by Federal Express or other carriers offering overnight service (see also BPPM 80.28).

Assistance

Contact Central Receiving and Delivery or campus mailing services for assistance and advice. Central Receiving and Delivery and campus mailing services personnel can explain shipping and routing options. Central Receiving and Delivery and the campus mail service offices also provide rate quotes and insurance prices. See also BPPM 80.28 regarding freight discounts and SPPM 5.40 regarding shipping hazardous materials.

WSU Pullman

For more information concerning WSU Pullman shipping services, see the Central Receiving and Delivery website at:

supplymgmt.wsu.edu/cr/

or telephone 509-335-5575.

Hazardous Materials

Prior to requesting shipment of hazardous materials, refer to SPPM 5.40 and the Office of Research Assurances Hazardous Materials Shipping website at:

www.ora.wsu.edu/Shipping/

WSU Spokane

For more information concerning WSU Spokane shipping services, contact Mail Services at 412 E. Spokane Falls Blvd., SCF 410A; telephone 509-368-6995.

Hazardous Materials

Prior to requesting shipment of hazardous materials, refer to SPPM 5.40.

WSU Tri-Cities

For more information concerning WSU Tri-Cities shipping services, contact the Copy/Mail Center; telephone 509-372-7273.

Hazardous Materials

Prior to requesting shipment of hazardous materials, refer to SPPM 5.40 and the Copy/Mail Center website at:

www.tricity.wsu.edu/copycenter/
## Shipping Services

**WSU Vancouver**

For more information concerning all WSU Vancouver shipping services, see the WSU Vancouver Mailroom website at:

inside.vancouver.wsu.edu/

or telephone 360-546-9708.

**Hazardous Materials**

Prior to shipping hazardous materials, WSU Vancouver departments are to refer to *SPPM 5.40* and the Mailroom website at:

inside.vancouver.wsu.edu/mailroom/hazardous-materials

### REQUEST FORM

Shipping request forms direct the campus receiving or shipping office to:

- Bill the specified account for shipping charges.
- Ship an outgoing package.
- Return an item to a vendor for any reason (this includes any item given directly to a vendor's representative).

### Request Forms or Documents

See below for shipping request forms or documents, which are available for use by campus departments.

**WSU Pullman**

WSU Pullman departments use the *Request for Shipment of Merchandise* form to request shipping services. The form is available online through the WSU E-Forms System. Go to:

public.wsu.edu/~forms/eforms.html

**WSU Tri-Cities**

WSU Tri-Cities departments use the Tri-Cities Request for Shipment form available from the Copy/Mail Center; telephone 509-372-7273.

**WSU Spokane**

WSU Spokane departments use the online *Shipping Request Form* available at:

spokane.wsu.edu/Forms/renderer.aspx?FormID=44

**WSU Vancouver**

WSU Vancouver departments may obtain FedEx or UPS shipping forms from the Mailroom. Request instructions are available on the Mailroom website at:

inside.vancouver.wsu.edu/mailroom/ups-fedex

NOTE: All laboratory research shipments must be inspected and approved for shipment by the research laboratory manager. Such shipments are to be taken to the research laboratory manager's office for inspection and shipping.
Shipping Services

**SHIPPING REQUEST COMPLETION—WSU PULLMAN**

The following numbered explanations correspond to the numbered sections on the WSU Pullman Request for Shipment of Merchandise form sample in Figure 1. Unnumbered sections are considered self-explanatory. NOTE: Other shipping request forms may include similar sections for users to complete.

**Ship To (1)**
Always complete the Ship To section of the form.

**Ship Via (2)**
Specify how Central Receiving and Delivery (or campus shipping services) is to send the item.

- **Ground**
  Ground transport; used when time is not a factor to minimize expense.

- **Air 3-Day**
  Air delivery by 4:30 p.m. the afternoon three business days after the day ordered.

- **Air 2-Day**
  Air delivery by 4:30 p.m. the afternoon two business days after the day ordered.

- **Air 1-Day**
  Air delivery by the end of the next business day.

- **Prepaid Label**
  Items being returned to a vendor on a prepaid label. This label may be a United Parcel Service (UPS) call tag, a Return Service (RS) label, or a Federal Express (FedEx) ground Package Return Program (PRP) tag.

- **Auto Freight**
  Large items usually weighing 150 pounds or more are shipments sent via auto freight.

**Description of Merchandise (3)**
Describe the package contents. Central Receiving and Delivery uses this description to help find lost packages and file damage claims.

**Billing (4)**
Indicate how Central Receiving and Delivery is to bill the shipping.

- **Paid By WSU**
  Accounts Payable charges the specified University account for the shipping charges.

- **Bill Recipient**
  This applies to UPS and FedEx shipments. The recipient pays for the shipping charges.

  Include the UPS or FedEx account number on the request in order for the request to be shipped collect. Include any authorization from the recipient, which indicates a willingness to pay the shipping charges. If the recipient refuses the collect shipment, the department is responsible for shipping costs.
### REQUEST FOR SHIPMENT OF MERCHANDISE

**CENTRAL RECEIVING 1120**  
**WASHINGTON STATE UNIVERSITY**

If WSU pays shipping, please provide the WSU account number (budget project) below to the carrier as a reference. The carrier should include this number on the bill sent to WSU.

<table>
<thead>
<tr>
<th>DATE</th>
<th>BUDGET PROJECT</th>
<th>FREIGHT CHARGES</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>CARRIER</td>
</tr>
<tr>
<td></td>
<td></td>
<td>CARRIER TRACKING NUMBERS</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DATE SENT</th>
<th>REQUEST NO.</th>
<th>CARRIER</th>
<th>FREIGHT CHARGES</th>
<th>CARRIER TRACKING NUMBERS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SHIP TO:**

- **BUSINESS NAME**
- **ATTENTION**
- **STREET NO.** USE STREET ADDRESS ONLY -- NO PO BOXES
- **RECIPIENT TELEPHONE NO.** (Required)
- **CITY**
- **STATE**
- **ZIP CODE**

<table>
<thead>
<tr>
<th>NO. OF CARTONS</th>
<th>SPECIAL INSTRUCTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**SHIP VIA:**

- [ ] GROUND
- [ ] AIR 3-DAY
- [ ] AIR 2-DAY
- [ ] AIR 1-DAY
- [ ] PREPAID LABEL
- [ ] AUTO FREIGHT

**BILLING PAID BY**

- [ ] WSU
- [ ] BILL RECIPIENT
- [ ] RECIPIENT SHIPPING ACCOUNT NUMBER
- [ ] AUTO FREIGHT COLLECT

**DEPT. ACCT.**

- [ ] BUDGET
- [ ] PROJECT

**INSURE?**

- [ ] NO
- [ ] YES

**VALUE PER CARTON**

**COMPLETE THIS SECTION IF SHIPPING HAZARDOUS MATERIAL**

- [ ] NO
- [ ] YES

**HAZARDOUS MATERIALS?**

- [ ] DRY ICE
- [ ] OTHER

**DETAILED HAZARDOUS MATERIALS DESCRIPTION**

**HAZARDOUS MATERIAL PACKAGE PREPARER**

**TELEPHONE**

**COMPLETE THIS SECTION IF RETURNING MERCHANDISE**

- [ ] Wrong Item
- [ ] Wrong Delivery Address
- [ ] Repair
- [ ] Damaged
- [ ] Other, Describe Below

**REASON FOR RETURNING MERCHANDISE**

- [ ] Other, Describe Below

**HAS VENDOR BEEN CONTACTED?**

- [ ] YES
- [ ] NO

**RETURN AUTHORIZATION NO.**

**AUTHORIZED NAME**

**DEPARTMENT**

**AUTHORIZED SIGNATURE**

**PREPARER E-MAIL**

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*Figure 1*
Shipping Services

Auto Freight Collect

This applies to auto freight. Collect freight is charged to the recipient of the goods.

Insurance (5)

Indicate whether or not the package should be insured.

To purchase insurance check yes and specify the value of the package. If the form describes more than one package, place a number on each package. On the form enter each package's value next to the package number. Use an attachment if necessary.

NOTE: UPS and FedEx provide insurance coverage for the first $100 of value at no additional charge.

Department Account (6)

Enter the coding of the WSU account paying for the shipping services.

Hazardous Material (7)

Complete this section if shipping hazardous material (see also SPPM 5.40):

• Confirm whether or not the package contains hazardous material.

• Provide a description of the hazardous materials.

• Provide the name of the hazardous material package preparer.

Returning Merchandise (8)

Complete the Returning Merchandise section in addition to the Ship To section when returning merchandise to a vendor.

Purchase Order Number (9)

Enter the Purchase Order number in the block showing the alpha prefix from the purchase order that initiated the original purchase.

NOTE: A Purchase Order number includes an F, B, or K prefix. F represents a Field Order Number, B a Blanket Order Number, and K a Department Order.

Reason for Return (10)

Indicate the reason for returning the merchandise.

Contact With Vendor (11)

Enter the details of any contact with the vendor regarding the merchandise. Include any directions. Include the vendor contact name and telephone number.

Return Authorization No. (12)

Enter a return authorization number if the vendor provides one. If the vendor provides a return number, the number must be referenced on the outside of the box in order to correctly return the merchandise. Many vendors do not accept returned merchandise without a Returned Merchandise Authorization number.
Shipping Services

**Authorized Signature (13)**

An employee with expenditure authority for the account must sign the form if the department is paying the shipment costs. See *BPPM 70.02* for an explanation of expenditure authority.

**Form Routing**

The department sends the form to Central Receiving and Delivery using the electronic forms workflow.

**Request Number**

The department prints the Request Number of the form near the address label on the shipping box. This enables Central Receiving and Delivery to match the shipment with form. The department prepares the shipment in accordance with instructions under Packing Merchandise.

**REQUEST PICKUP**

Contact the campus shipping services office to request merchandise pickup.

- WSU Pullman senders contact Central Receiving and Delivery; telephone 509-335-5575.
- WSU Spokane senders contact Mail Services; telephone 509-368-6995.
- WSU Tri-Cities senders contact the Copy/Mail Center; telephone 509-372-7273.
- WSU Vancouver senders contact the Mailroom; telephone 360-546-9708.

**SHIPMENT — WSU PULLMAN**

Central Receiving and Delivery or the department providing the merchandise directly to the carrier enters Date Sent, Carrier, and Carrier Tracking Numbers onto the form and ships the merchandise.

Accounts Payable charges the shipping costs, insurance, and/or packing charges to the indicated account.

**TRACKING PACKAGES**

To track a lost package or to verify that a sent package has been received, the user must have the tracking number provided on the Request for Shipment of Merchandise or shipping verification from the campus shipping services office. The tracking number is located in the upper right corner of the Request for Shipment of Merchandise form under Carrier Tracking Numbers.

**United Parcel Service**

Look up the tracking number on the Request for Shipment of Merchandise form or shipping verification returned by the campus shipping office. When tracking a package with UPS, always add the prefix "1Z942281" to the tracking number on the request form. With the complete tracking number UPS can provide immediate proof of delivery.

UPS shipments may be tracked by telephone or online.
Shipping Services

Telephone To track a package by telephone through UPS dial the 800 telephone number. Provide the representative with the tracking number. Also, provide UPS with the WSU shipper number (942-281).

Online To access UPS tracking information online, go to:

www.ups.com/

- Select Tracking
- Enter the UPS tracking number
- Select Submit

Federal Express Federal Express (FedEx) shipments may be tracked by telephone or online.

Telephone Dial the 800 telephone number for FedEx. Provide the representative with the tracking number from the FedEx Airbill or applicable Request for Shipment of Merchandise form.

Online To access FedEx tracking information online, go to:

www.fedex.com/us/

- Select Tracking
- Enter the FedEx Airbill number
- Select Request Tracking Info

Auto Freight Carriers Large items usually weighing 150 pounds or more are shipments sent via auto freight. These shipments may be tracked by pro numbers. (The term "pro number" is short for progressive number and is a transportation industry term used primarily by transportation providers.)

Use one of the following methods for tracking inbound or outbound auto freight.

Inbound Freight Contact the vendor to obtain the pro number. (See above for definition of "pro number.") The vendor or campus shipping services can provide tracking information for an inbound shipment.

| Outbound Freight The pro number is located under Carrier Tracking Numbers on the Request for Shipment of Merchandise form or shipment confirmation, or may be obtained by contacting the campus shipping services office. Campus shipping services provides tracking information for outbound shipments.

Other Carriers Dial the 800 telephone number for the other carrier. Provide the representative with the tracking number from the carrier document.
Shipping Services

PACKING MERCHANDISE  Follow these steps when packing merchandise for shipment.

**Container**  Use a corrugated carton. Choose one having rigid construction with all the flaps intact. Remove old addresses and shipper numbers.

**Cushioning**  Pack with plenty of cushioning. Use at least two inches of cushioning material under, around, over and between the shipped items. The contents should not move inside the container during transit.

**Sealing/Taping**  Do not wrap the box with paper. Seal the carton with sturdy fiberglass tape. Do not use cellophane tape, masking tape, or string.

**Labeling**  Type or clearly print the address information on labels. Type the recipient address on one label. Type the department's campus return on a separate label.

Place the labels on the top of the carton but not over the tape. Place the department's campus return label in the upper left corner. Include telephone numbers for both parties.

Place a duplicate label inside the carton. Duplicate the information appearing on the outside package label.