Fuel Credit Cards

**OVERVIEW**

Washington State University has implemented a fuel card system provided by a contract with the Comdata Corporation. Authorized University departments and personnel may use a University-issued fuel credit card fuel vendor locations that accept MasterCard and are listed as allowable locations/vendors on the Comdata Merchant Locator website at:

www.gocomchek.com/

Use of the fuel credit card at a location not included in the allowable vendor list will cause the card to be declined.

Fuel credit cards are to be used to fuel University-owned vehicles and equipment only.

This section provides requirements and procedures regarding obtaining and using WSU fuel credit cards.

**Scope**

This procedure applies to all University units that require credit cards for commercial fuel purchases for University-owned vehicles. NOTE: Gasoline and diesel are prohibited purchases for the WSU Purchasing Card (see BPPM 70.08.) The WSU Comdata fuel credit card is the only WSU-issued card that may be used to purchase fuel for University-owned vehicles and equipment.

**Allowable Purchases**

**Fuel Purchases**

The card may be used to purchase diesel or gasoline fuel. Fuel card users may purchase regular unleaded fuel only for passenger cars, vans, and small trucks. Mid-grade unleaded fuel is an allowable purchase for medium- and heavy-duty trucks and trucks from model years 2000 and earlier.

Within reason, card users are to strive to obtain the best value available. To locate fuel stations that accept the Comdata card, fuel card custodians may use the Comdata Merchant Locator tool. (See the website link above.)

**Expanded Services**

The standard (default) usage limits on WSU Comdata fuel cards allow for fuel purchases only. The department must request the assignment of special limits to a fuel card to allow purchases for expanded services (see Special Limits).

Expanded services include routine maintenance (e.g., oil change, belt replacement) and emergency vehicle services (e.g., towing, tire change, battery jump).

NOTE: The types of emergency vehicle services allowable for purchase using a WSU Comdata fuel card varies from vendor to vendor, based upon the vendor’s contract with Comdata.
Fuel Credit Cards

Expanded Services (cont.) The driver's department is responsible for paying the cost of any expanded vehicle services.

Prior to Trip Prior to leaving on any trip with a fuel card, the driver should ask the department's card custodian the following questions:

• Does the fuel card allow for purchases other than fuel?

• What other method of payment is used if:

  ○ Emergency vehicle services are needed; and
  ○ The card is limited to fuel only, or
  ○ Comdata does not allow emergency service purchases from the available vendor?

The department may provide the driver with an alternate payment method in case of emergency or the driver must plan to pay for the services with his or her own funds. (If the driver pays for emergency vehicle services while in travel status, he or she submits a Travel Expense Voucher upon return to request reimbursement. See BPPM 95.20.)

Accounts Payable advises the driver to secure a payment method for possible repairs or towing before leaving on a trip with a WSU fuel card to avoid nonpayment situations.

Arranging for Emergency Vehicle Services In the event of a breakdown, the driver/cardholder is responsible for locating, communicating with, and securing services from local area towing and repair services.

NOTE: Drivers of WSU Pullman Motor Pool vehicles must contact Motor Pool to arrange for emergency vehicle services; telephone 509-335-9000 (see BPPM 95.35.)

Routine Maintenance In order to purchase routine maintenance services, e.g., car washes and oil changes, the card must have approved special limits allowing such purchases (see Special Limits).

CONTACTS Contact the fuel card program administration team in Accounts Payable regarding questions about the WSU Comdata Fuel Card Program and applicable invoices; telephone 509-335-9527 or 509-335-2060; e-mail purchasing.card@wsu.edu.
## Fuel Credit Cards

### PROCEDURES

#### Acquiring a Fuel Credit Card

<table>
<thead>
<tr>
<th>Application</th>
<th>To obtain a fuel credit card, the department's card custodian completes and submits a Fuel Card Application form to Accounts Payable.</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>NOTE: If the department maintains a separate fuel charge card for each vehicle, the fuel card custodian orders a new fuel card when the department acquires a new vehicle.</td>
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<tr>
<td></td>
<td>The fuel card program administration team in Accounts Payable maintains the application copy to verify the card custodian signature for the department's fuel card purchases.</td>
</tr>
<tr>
<td><strong>Card Owner (Department)</strong></td>
<td>Fuel credit cards are issued in the department's name, rather than an individual employee's name.</td>
</tr>
<tr>
<td><strong>Comdata Dept. Code</strong></td>
<td>Individual department codes are created in the Comdata system as unique identifiers. Departments are to include Comdata department codes on all fuel card requests sent to the fuel card administration team in Accounts Payable.</td>
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<tr>
<td></td>
<td>Contact the department card custodian or the fuel card administration team for assistance.</td>
</tr>
<tr>
<td><strong>Card Custodian</strong></td>
<td>The department delegates an employee to serve as fuel card custodian (see Fuel Card Custodian Agreement).</td>
</tr>
<tr>
<td><strong>Card Options</strong></td>
<td>Fuel credit cards are available in two usage types: vehicle cards and generic cards. The department indicates the type of card under Fuel Card Use Options on the form.</td>
</tr>
<tr>
<td><strong>Vehicle Card</strong></td>
<td>A vehicle card is authorized for fuel purchases for a single University-owned vehicle assigned to a specific department. The card is engraved with the vehicle license number.</td>
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<tr>
<td></td>
<td>If the vehicle is then sold or transferred to another department, the card is to be terminated. Contact the fuel card administration team in Accounts Payable to terminate a card (see also Reporting Lost or Stolen Fuel Credit Cards).</td>
</tr>
<tr>
<td><strong>Generic Card</strong></td>
<td>A generic card may be used to purchase fuel for any University-owned vehicle or gas-powered equipment operated by department personnel.</td>
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</table>
Fuel Credit Cards

Purchase Limits

Standard (Default Limits) The standard (default) purchase limits for WSU fuel credit cards are:

- $1000 per month.
- Three transactions per day.
- Retail fuel purchases.

Special Limits The department may request any of the following special purchase limits for a fuel card:

- More than $1000 per month
- More than three transactions per day
- Expanded services (including emergency vehicle services, e.g., towing, tire change, battery jump; and routine maintenance, e.g., oil change, belt replacement). See BPPM 95.35 regarding maintenance and emergency services for Motor Pool vehicles.

Identification Numbers

Driver Number (PIN) At a Comdata-approved gas pump, the fuel credit card user is asked for a driver number, also referred to as a personal identification number (PIN), which functions as the security code.

The fuel card administration team in Accounts Payable provides a pool of Comdata-assigned PINs to the department. The departmental card custodian chooses a usable PIN from this pool of numbers to assign to the fuel credit card.

See also Completing Purchases.

Odometer Reading (ID#) At the Comdata-approved gas pump, the fuel credit card user is also asked for an odometer reading or ID number. The department card custodian determines what data is to be entered in this field. The card custodian may assign a user ID number (up to six digits) to each card user, or require each user to enter the actual odometer reading (in order to track mileage and maintenance).

See also Completing Purchases.

Default Budget Coding The department default budget coding (budget/project) to each card. All fuel expenses charged on the card are allocated to the assigned budget coding, unless the department provides alternate coding to the fuel card administration team in Accounts Payable on an exception basis.
Fuel Credit Cards

Fuel Card Custodian Agreement

The delegated fuel card custodian signs the terms of the WSU Fuel Card Custodian Agreement. The fuel card custodian must notify the fuel card administration team in Accounts Payable if the card custodian responsibilities are transferred to another employee. The new card custodian must then submit a completed Fuel Card Custodian Agreement to Accounts Payable.

To obtain a list of cards assigned to the department, the card custodian submits a request to the fuel card administration team.

Using the Card

The fuel card user may purchase fuel from any commercial station accepting the Comdata MasterCard. The card works at the pump or any other point of sale terminal operated by an approved commercial fuel station. To verify approved vendor locations, use the Comdata Merchant Locator tool. (See the website link under Overview.)

WSU Comdata card transactions are financial commitments for which the University is liable. Personal purchases are strictly prohibited. Fuel card users are to purchase fuel with the Comdata card for University-owned vehicles and equipment only.

Completing Purchases

At the point of sale, the fuel credit card user is required to complete the following steps:

1. When prompted for the Driver #, the user must enter the driver number or PIN, as provided by the department card custodian. Failure to enter the correct information results in a transaction decline.

2. When prompted for the Odometer Reading, the user must enter either the user ID or vehicle's odometer reading, as determined by the card custodian. Failure to enter the correct information does not affect usage of the card at the point of sale.

3. Collect the fuel transaction documentation, and sign the documentation upon request.

4. Submit the transaction documentation, in good condition, to the card custodian at the earliest convenience.

Billing and Payment

Department Card Custodian

By the fifth day of each month, the card custodian runs a Comdata Reconciliation Report. To obtain the report, the card custodian logs into the following website:

mansfield.energy/
Fuel Credit Cards

Department Card Custodian

NOTE: The Mansfield Energy Corporation manages the billing process for Comdata transactions.

The card custodian may refer to Appendix 1: Comdata Reconciliation Report Instructions for login and report access procedures.

The card custodian reconciles the receipts submitted by departmental fuel card users to the charges listed on the transaction report. The card custodian may contest unrecognized charges.

Documenting Transaction

The fuel receipt is required. If no receipt is available, the card custodian runs a Transaction Detail Report. To obtain the report, go to the iConnectData website at:

w6.i Connectdata.com

See Appendix 2: Comdata Transaction Detail Report Instructions for directions for obtaining the Transaction Detail Report. For access to iConnectData, the card custodian contacts the fuel card administration team in Accounts Payable.

Contesting a Charge

To contest a fraudulent charge on a card account or report an issue with a valid charge, contact the fuel card administration team.

Approval

When the card custodian completes the reconciliation, he or she submits the Comdata Reconciliation Report to the department chair or director for review and approval. The department chair or director signs to indicate approval of the charges.

If the department chair or director approves the listed charges, the card custodian routes the Comdata Reconciliation Report and associated fuel receipts to the appropriate departmental fiscal personnel.

Applicable personnel reconcile the transactions to the online BALANCES or the budget statement and retain the signed Comdata Reconciliation Report and associated receipts in accordance with the stated records retention period. (see BPPM 90.01).

Charge Payments

By the 15th day of each month, Accounts Payable is obligated to pay for all University fuel card transactions for the previous month. Accounts Payable uses the default budget coding to allocate fuel card expenses if the card custodian does not provide the required notification.

Monitoring and Audit

The use of WSU Comdata fuel credit cards issued to a department is to be monitored by the fuel card custodian and the department chair or director and is subject to audit.
### Fuel Credit Cards

#### Reporting Lost or Stolen Fuel Credit Cards
To report a lost or stolen card, the fuel card user must call Comdata toll-free; telephone 866-662-3535. Comdata cancels the card immediately. The card user must also notify the fuel card custodian. The card custodian notifies the fuel card administration team in Accounts Payable of the lost or stolen card and the card's cancellation.

Comdata issues a replacement card which is available for pickup at Accounts Payable approximately five business days after cancellation of the lost or stolen card. The fuel card administration team sends notice to the card custodian when the replacement card is available.

#### Non-Pullman Department
For a non-Pullman department, the fuel card administration team in Accounts Payable receives the replacement card from Comdata and sends the card to the applicable card custodian.

#### Requesting Changes to Fuel Credit Card Accounts
The card custodian may request changes to fuel credit card accounts by submitting a Fuel Card Change Request or e-mail message to the fuel card administration team in Accounts Payable. Send e-mail messages to: purchasing.card@wsu.edu

Process the following changes with the Fuel Card Change Request:

- Changing the card custodian
- Closing a fuel credit card
- Adding or deleting a PIN from the department's PIN pool
- Changing the default account (program/budget/project)
- Changing the card limits by adding or removing special limits. (Standard limits apply to all cards.)

#### Termination of a Fuel Credit Card
When and if the card is no longer required, the card custodian must send an e-mail message to the fuel card administration team in Accounts Payable requesting cancellation of the card. Send the e-mail to: purchasing.card@wsu.edu

After the fuel card administration team confirms the cancellation, the card custodian destroys the card.

#### Misuse or Mismanagement of Fuel Credit Cards
The University may take any or all of the actions below for misuse or mismanagement of WSU fuel cards:

- The fuel card administration team in Accounts Payable may issue a written warning to the fuel purchaser, card custodian, or department chair or director.
**Fuel Credit Cards**

**Misuse or Mismanagement (cont.)**

The fuel card administration team may issue copies of written warnings to the responsible department chair or director and/or to the Office of Internal Audit.

- The fuel card administration team may suspend or cancel the card.
- The fuel card administration team may require that the card custodian receive additional training before a card is reinstated or reissued.
- The fuel card administration team or the responsible department may report the violation to the appropriate vice president and/or the Office of Internal Audit.
- The University may pursue employee termination or criminal prosecution. Additionally, the University may take appropriate recovery actions permitted by law.

**RESPONSIBILITIES**

**Accounts Payable**

Accounts Payable is responsible for:

- Receiving and reviewing monthly invoices.
- Reviewing monthly departmental charges.
- Receiving authorization from card custodians to pay departmental charges.
- Generating monthly payments.

**Fuel Card Administration Team**

The fuel card administration team in Accounts Payable is responsible for:

- Providing central administration for the commercial fuel credit card program.
- Receiving applications from departments for new fuel credit cards.
- Creating and maintaining account information for each card issued.
- Closing cards which are lost, stolen, or no longer needed by departments.
- Maintaining lists of fuel card custodians.
Fuel Credit Cards

Fuel Card Administration Team (cont.)

- Setting up and managing card custodian requests for iConnectData website access.

Comdata Corporation

Comdata Corporation is responsible for:

- Issuing fuel credit cards.
- Receiving reports of lost or stolen fuel credit cards.
- Receiving reports regarding contested invoices.
- Creating and resetting iConnectData log-in access.

Fuel Credit Card User

The fuel credit card user is responsible for:

- Understanding and complying with rules for use of the Comdata fuel credit card.
- Submitting transaction documentation to the departmental fuel card custodian in a timely manner.
- Reporting lost or stolen fuel credit cards to Comdata and the departmental fuel card custodian.

Department Fuel Card Custodian

The department fuel card custodian is responsible for:

- Maintaining control and inventory of all fuel cards issued to department.
- Maintaining a list of the department's assigned fuel credit card users.
- Collecting and reconciling fuel charge receipts with fuel charges on Comdata account statements (see Appendix 1 and Appendix 2 for reconciliation procedures).
- Retaining all fuel credit card purchase records for six years after the end of the fiscal year in which the purchases occurred. (See BPPM 90.01 for records retention requirements.)
- Reviewing fuel purchases for compliance to University policies and for patterns of fuel use.
- Investigating and documenting anomalies in usage, such as unexpected increases or decreases or non-fuel purchases.
- Documenting and reporting policy violations to the department chair or director and the fuel card administration team in Accounts Payable.
### Fuel Credit Cards

<table>
<thead>
<tr>
<th>Department Fuel Card Custodian (cont.)</th>
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<tr>
<td>• Reporting lost or stolen fuel cards to the fuel card administration team.</td>
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<tr>
<td>• Reviewing and approving departmental Comdata charges monthly.</td>
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<tr>
<td>• Providing expenditure authority for fuel card charges by signing or obtaining the applicable expenditure authority signature on the monthly Comdata Reconciliation Report.</td>
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<tr>
<td>• Notifying the fuel card administration team in Accounts Payable if leaving the departmental position or if the department transfers the responsibilities of fuel card custodian to another employee.</td>
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</table>

NOTE: The department is responsible for ensuring that the fuel card administration team is notified of any change to the departmental fuel card custodian.

| Department Chair or Director | The department chair or director is responsible for approving applications for departmental fuel credit cards and card custodian changes. |

<table>
<thead>
<tr>
<th>APPLICABLE AGREEMENTS, POLICIES, AND PROCEDURES</th>
<th>For further information, refer to the following:</th>
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<tbody>
<tr>
<td>• <strong>BPPM 95.35</strong>: Motor Pool</td>
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