

## Electronic and Information Technology (EIT) Accessibility Policy

### PURPOSE

Washington State University (WSU) is committed to providing equal access to electronic and information technology (EIT) for all students, staff, faculty, and others with disabilities. This includes the accessibility of instructional materials, documents, media, and other information provided through WSU's telecommunication products, websites, online learning services, software systems, and information kiosks.

### APPLICATION

All newly developed or procured EIT must meet the standards below, except where doing so would impose an undue burden or create a fundamental alteration. Legacy EIT is reviewed and addressed in accordance with the plans of the responsible parties, as identified in *BPPM 85.55*. Departments and University entities must carefully consider and consult with either the ADA Coordinator, Compliance and Civil Rights, or the Office of the President, before determining that an accessible product is an undue burden or creates a fundamental alteration. Where compliance does pose an undue burden, departments or University entities must provide individuals with disabilities with an alternate means of access.

Compliance with this policy and with the standards below are monitored by responsible WSU parties. See *BPPM 85.55* regarding procedures for ensuring compliance and implementation of this policy.

This policy applies to the procurement, design, development, implementation, utilization, and maintenance of EIT, including through third-party vendors.

WSU's policy is in accordance with University policies and guidelines, as well as state and federal guidelines, regulations, and laws regarding accessibility that apply to WSU.

This policy uses the following standards:

- Web Content Accessibility Guidelines (WCAG) 2.0, Level AA  
[w3.org/TR/WCAG20/](http://w3.org/TR/WCAG20/)
- Web Accessibility Initiative Accessible Rich Internet Applications Suite (WAI-ARIA) 1.0  
[w3.org/WAI/intro/aria](http://w3.org/WAI/intro/aria)

### COMPLAINTS

Accessibility complaints relating to EIT may be shared with an Information Technology Accessibility Coordinator. For more information on how to file a complaint, and for information on other types of complaint procedures relating to accessibility, visit the WSU Accessibility Website:

[access.wsu.edu/](http://access.wsu.edu/)

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### **COMPLAINTS (cont.)**

Accessibility complaints specific to WSU websites may be provided via the Online Web Accessibility Complaint form:

[web.wsu.edu/accessibility-complaint/](http://web.wsu.edu/accessibility-complaint/)

WSU will work to address the issue as quickly as possible.